

## Hygiene and Cleaning Supervisor



### Qualification Details

SAQA QUALIFICATION ID	20175
QUALIFICATION TYPE	National Certificate
QUALIFICATION TITLE	Hygiene and Cleaning Supervisor
NQF LEVEL	3
DURATION	12 Months
MINIMUM CREDITS	120



### Entry Requirements

To enroll in this qualification, a learner must possess one of the following:

A Grade 12 National Senior Certificate (NSC) or National Certificate (Vocational) (NCV) at NQF Level 4. An equivalent NQF Level 4 qualification, demonstrating proven proficiency in Communication and Mathematical Literacy.

### Purpose of the Qualification

The primary purpose of this qualification is to develop the foundational, practical, and reflexive competencies required for a career in the Hygiene and Cleaning Services Industry to produce employable, professional cleaners and team leaders, thereby positively impacting social and economic transformation.

### A qualified learner will be able to:

- **Supervising** a team of cleaners.
- **Maintaining** equipment.
- **Maintaining and restoring** marble, terrazzo, and stone floors.
- **Demonstrating** knowledge of surfaces and chemicals.
- **Removing** spots from carpets (specialist level).
- **Identifying business opportunities** in a cleaning environment

# Curriculum and Module Breakdown

The programme is heavily geared towards application, with the following allocation:

- 1. 70% Practical** (including 75% workplace implementation and 25% assessment activities).
- 2. 30% Theory** (formal learning/workshop time).



**Formative Assessment:** Used throughout the hours of formal learning to check understanding of the theoretical components

**Summative Assessment:** Conducted predominantly during the **hours of workplace practice**. This includes practical demonstrations, observation checklists, and portfolio of evidence submissions to verify the specialised cleaning skills

**Workplace Sign-Off:** Verification by the workplace mentor/supervisor that the learner has consistently demonstrated the required competencies in a real-world setting.

## Module 1

### Understand Business Environment

28 Credits

eveloping team performance plans, understanding the role of a team leader, investigating workplace structures, and managing essential records. It also touches on personal development and decision-making.

## Module 2

### Teamwork

18 Credits

The practicalities of team integration, including inducting new members, motivating staff, and the administrative skill of conducting formal meetings.

## Module 3

### Safety in the workplace

16 Credits

Health and safety awareness, specifically regarding HIV/AIDS education and distribution of information. It also covers safety practices for wastewater treatment and general time management within the work process.

## Module 4

### Business Management

23 Credits

Financial and operational oversight. This includes budgeting, managing stock (receipt and storage), identifying value-adding opportunities in Service Level Agreements (SLAs), and technical knowledge regarding industrial cleaning chemicals.

## Module 5

### Business Communication

20 Credits

Fundamental literacy skills tailored for the workplace. This includes oral communication, interpreting various texts, writing for business contexts, and using language effectively in occupational learning programmes.

## Module 6

### Cleaning the workplace

17 Credits

The focus area of this module is Application of specialised cleaning techniques



**AMALGA**

010 824 8640  
info@amalgatraining.co.za  
www.amalgatraining.co.za