




# Occupational Certificate

# Commercial Cleaner



## Qualification Details

SAQA QUALIFICATION ID	T18709
QUALIFICATION TYPE	Occupational Certificate
QUALIFICATION TITLE	Commercial Cleaner
NQF LEVEL	1
DURATION	12 Months
MINIMUM CREDITS	120



## Entry Requirements

To enroll in this qualification, a learner must possess one of the following:  
A Grade 12 National Senior Certificate (NSC) or National Certificate (Vocational) (NCV) at NQF Level 4. An equivalent NQF Level 4 qualification, demonstrating proven proficiency in Communication and Mathematical Literacy.

## Purpose of the Qualification

This full qualification is the key to mastering commercial cleaning operations. Learners gain the skills and knowledge required to professionally clean offices, retail complexes, warehouses, residential buildings, and other commercial premises. The qualification ensures proficiency in using all necessary chemicals, consumables, tools, and equipment.

## A qualified learner will be able to:

- **Prepare Operations:** Organise and ready all tools, equipment, and materials before starting.
- **Execute Cleaning:** Competently clean all defined areas: above-floor, kitchenette, ablution, and floor surfaces.
- **Finalise Work:** Complete end-of-task duties, check quality, and report defects/stock needs.

# Curriculum and Module Breakdown

The qualification consists of three compulsory components aligned with QCTO standards to ensure comprehensive skills development and the benefits of a structured learnership:

1. Knowledge Component
2. Practical Skills Component
3. Work Experience Component



## EISA Eligibility

Before attempting the EISA, a learner must provide a Statement of Results from a skills development provider, confirming successful completion of:

- all knowledge modules
- all practical modules
- all work experience modules

## Knowledge Modules (39 Credits)

These modules focus on building the informed base of theory, concepts, and principles in Commercial Cleaning

- **KM-01:** Introduction to the world of work
- **KM-02:** Basics of health, safety and the environment
- **KM-03:** Introduction to commercial cleaning
- **KM-04:** Commercial cleaning equipment, chemicals and consumables
- **KM-05:** Basics of cleaning a Commercial kitchenette
- **KM-06:** Cleaning ablution facilities
- **KM-07:** Basics of cleaning commercial floor surfaces
- **KM-08:** Introduction to above the floor surface

## Practical Skill Modules (35 Credits)

These modules provide the opportunity for learners to practice the specific occupational skills required for the role.

- **PM-01:** Complete before shift duties
- **PM-02:** Clean above floor surfaces
- **PM-03:** Clean the commercial kitchenette
- **PM-04:** Clean ablution facilities
- **PM-05:** Clean and maintain storeroom
- **PM-06:** Clean floor surfaces
- **PM-07:** Check and confirm completed tasks

## Work Experience Modules (46 Credits)

These modules ensure that learners apply their skills within a real-world environment, gaining exposure to typical workplace systems, policies, procedures, and practices.

- **WM-01:** Procedures for completing before shift duties
- **WM-02:** Procedures for cleaning above the floor surfaces
- **WM-03:** Procedures for cleaning the commercial kitchenette
- **WM-04:** Procedures for cleaning ablution facilities
- **WM-05:** Procedures for cleaning and maintaining storeroom
- **WM-06:** Procedures for cleaning floor surfaces
- **WM-07:** Procedures for checking and confirming completed tasks



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