

Intermediate Occupational Certificate

Cleaning Practitioner

Qualification Details

SAQA QUALIFICATION ID	121689
QUALIFICATION TYPE	Intermediate Occupational Certificate
QUALIFICATION TITLE	Cleaning Practitioner
NQF LEVEL	3
DURATION	12 Months
MINIMUM CREDITS	120



Entry Requirements

To enroll in this qualification, a learner must possess one of the following:
A Grade 12 National Senior Certificate (NSC) or National Certificate (Vocational) (NCV) at NQF Level 4. An equivalent NQF Level 4 qualification, demonstrating proven proficiency in Communication and Mathematical Literacy.

Purpose of the Qualification

The purpose of this qualification is to prepare a learner to function as a Cleaning Practitioner. A qualified Cleaning Practitioner supervises cleaning services, manages organisational resources, and ensures compliance to customer requirements, service level agreements, and the safety of staff and clients .

A qualified learner will be able to:

- **Supervise Operations:** To prepare the learner to effectively supervise all cleaning services on site.
- **Manage Resources:** To develop competence in managing organisational resources.
- **Ensure Safety & Compliance:** To ensure learners can implement and enforce OHS&E, POPIA, and legal
- **Develop Staff:** To equip supervisors to implement on-site training, coaching, and mentoring
- **Professional Oversight:** To enable the practitioner to handle basic supervisory functions

Curriculum and Module Breakdown

The qualification consists of three compulsory components aligned with QCTO standards to ensure comprehensive skills development and the benefits of a structured learnership:

1. Knowledge Component
2. Practical Skills Component
3. Work Experience Component



EISA Eligibility

Before attempting the EISA, a learner must provide a Statement of Results from a skills development provider, confirming successful completion of:

- all knowledge modules
- all practical modules
- all work experience modules

Knowledge Modules (32 Credits)

This section clearly delineates the required components for the Intermediate Occupational Certificate: Cleaning Practitioner

KM-01: Workplace Fundamentals

KM-02: Basic Supervisory Skills

KM-03: Principles of Cleaning

KM-04: Compliance to Statutory Legislation and legal Requirements

Practical Skill Modules (32 Credits)

These modules focus on demonstrating key workplace skills in a controlled environment.

PM-01: Supervise the scope and application of work on site

PM-02: Implement on-site training, coaching, mentoring, and counselling in the work environment

Work Experience Modules (56 Credits)

These modules require practical application and evidence gathering in a real work environment under supervision.

WM-01: Processes and procedures for supervising the scope of work on site

WM-02: Processes and procedures for the implementation of on-site training, coaching, mentoring, and counselling in the work environment



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